

NAME: _____

DATE: _____

Unit Study Guide (Unit 3)

Self-Check Write a checkmark ✓ next to the language you know. Return to the unit in your Student's Book to find and study the language you are not yet sure of.

GRAMMAR

- The future with will (page 28)
- The real conditional (page 30)

VOCABULARY

Hotel amenities and services

- airport shuttle
- bell / luggage service
- business center
- concierge
- currency exchange
- fitness / exercise center
- gift shop
- housekeeping service
- laundry service
- magazine / gift shop
- minibar
- pool
- room service
- sauna
- shoeshine service
- spa
- wake-up service
- wireless Internet service

Hotel room types and kinds of beds

- smoking
- non-smoking
- single room
- double room

- suite
- twin bed
- queen-size bed
- king-size bed
- rollaway bed

Requesting hotel room amenities and services

[We need]:

- extra towels.
- extra hangers.
- skirt hangers.
- an iron.
- a hair dryer.

[Could someone]:

- make up the room?
- turn down the beds?
- pick up the laundry?
- bring up a newspaper?
- take away the dishes?

Other language

- hotel
- check in
- check out
- satisfactory
- put [something] on a credit card
- shortly
- give [someone] a hand with [something]
- guest
- hurry
- satisfied

- not satisfied
- Is everything OK?
- I'm sorry to hear that.
- phone message
- leave a message
- take a message
- price
- room size
- cleanliness
- location
- service
- amenities
- atmosphere

SOCIAL LANGUAGE

- I'm checking out of [Room 604].
- I'm checking in.
- The name's [Baker].
- Let's see.
- May I have your credit card?
- Here you go.
- By the way, [is the restaurant still open]?

